

Transitional Services for New York, Inc.

New York, New York

Gala
2024

Tuesday, October 8th from 6:00 to 9:30 pm

**Leonard's Palazzo
555 Northern Boulevard • Great Neck, New York**



Congratulations to Transitional Services for New York, Inc. and tonight's honorees:

2024 PHYSICIAN OF THE YEAR AWARD

Suzanne Bentley

Chief Wellness Officer, NYC Health Hospitals/Elmhurst

2024 BUSINESSMAN OF THE YEAR AWARD

Michael Dwyer

Vice President, Quality Management
Zucker Hillside Hospital/Northwell

2024 EDUCATOR OF THE YEAR AWARD

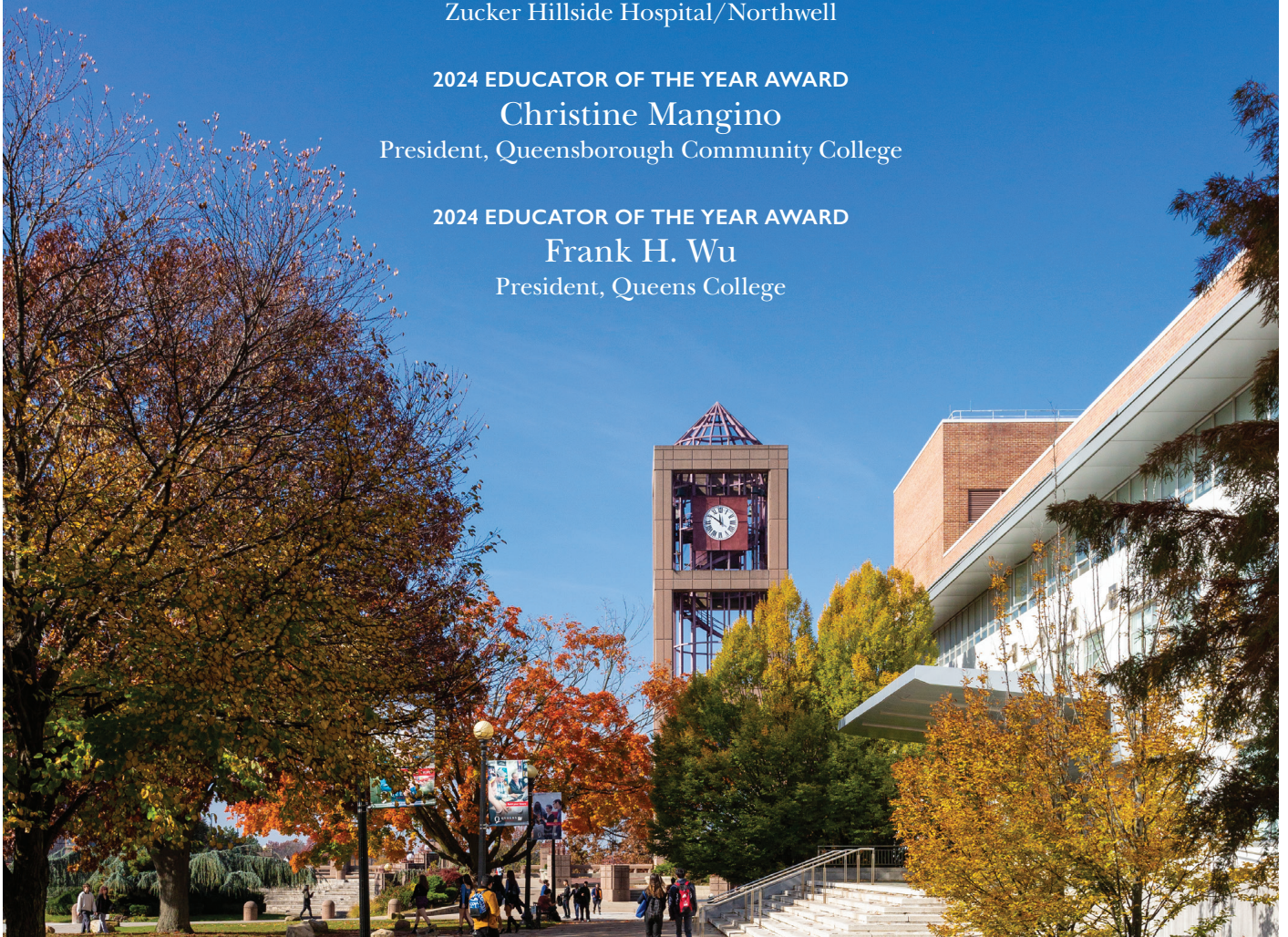
Christine Mangino

President, Queensborough Community College

2024 EDUCATOR OF THE YEAR AWARD

Frank H. Wu

President, Queens College



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TRANSITIONAL SERVICES FOR NEW YORK, INC.

10-16 162ND STREET, WHITESTONE, NY 11357

(718) 746-6647 FAX (718) 746-6799 www.tsiny.org

TRANSITIONAL SERVICES FOR NEW YORK, INC. is a not-for-profit multi-faceted mental health corporation which, in contract with New York City and the State of New York, provides community-based services to individuals with mental disabilities. Transitional Services admitted its first clients for residential services in 1975 and currently serves over 5,000 individuals annually.

MISSION STATEMENT

TRANSITIONAL SERVICES FOR NEW YORK, INC.'s human service professionals work with persons with mental illness to help to enrich their lives. We utilize a broad spectrum of client-centered services to support growth and empower individuals to achieve increased levels of independence and self-reliance.

VISION STATEMENT

TRANSITIONAL SERVICES FOR NEW YORK, INC. is working to become a recognized leader in the human services field by providing innovative and effective programs.

VALUES STATEMENT

TRANSITIONAL SERVICES FOR NEW YORK, INC. staff will deliver effective programs with compassion, integrity and professionalism. We expect all staff to put our clients' needs first while respecting ourselves and each other as we provide hope to those who participate in our programs.

PROGRAM SYNOPSES

TRANSITIONAL SERVICES accommodates over 800 residents in a wide range of settings from community residences to individual apartments in Queens, Nassau and the Bronx. The 50-bed supervised community residence programs are the first level of services and the most supportive setting at TSINNY. Here, residents live in a dorm-like setting and staff are available around the clock. Our 94-bed **Apartment Program** consists of scattered-site apartments in Queens. This is a less intensive level of support, with staff based in a central location and available for visits ranging from daily to weekly. TSINNY also operates 136 units of Single Room Occupancy (SRO) housing in Queens. The SRO programs provide single and two-bedroom living accommodations coupled with supports to assist individuals in transitioning to more independent housing. A total of 511 individuals presently live in their own apartments through our **Supported Housing Program**. This program is also open to families where one or both parents have a serious mental illness. All of these individuals have the option of choosing whether or not to receive support services in addition to their housing subsidy.

TRANSITIONAL SERVICES provides residential facilities to 39 young people who are diagnosed with mental illness and a developmental disability. The **Hope House I and Hope House II Programs** are designed to provide a residential experience and support personal growth to graduate into more independent housing.

TRANSITIONAL SERVICES provides crisis respite services to assist individuals in managing psychiatric crises without utilizing the emergency department or inpatient psychiatric services. The **Miele's Crisis Respite Center** provides a soft landing for people who are experiencing a psychiatric or emotional crisis as an alternative to hospitalization.

TRANSITIONAL SERVICES' PROS (Personalized Recovery Oriented Services) is a comprehensive, recovery-oriented program for individuals with severe and persistent mental illness. PROS integrates treatment, support and rehabilitation in a manner that facilitates the individual's recovery. PROS supports goals to improve functioning, increase employment, attain higher levels of education and secure preferred housing.

TRANSITIONAL SERVICES' Counseling and Crisis Center is a mental health outpatient treatment and rehabilitative service program providing treatment and education for adults with a mental illness.

TRANSITIONAL SERVICES' Behavioral Health Care Coordination Program is an enhanced model for intensive case management services providing a cohesive and coordinated system of care to promote compliance with recommended care plans. The program offers coordination of assisted outpatient treatment, linkage to mental health and medical services, advocacy, crisis intervention, assistance with entitlements, family support services and referrals to residential, socialization, educational, vocational and self-help activities.

TRANSITIONAL SERVICES' Mobile Outreach Program is designed to fulfill the realization of enhanced community support systems through the advancement of service linkages between programs and self-help groups. Recipients are provided with in-home case management and health/mental health services, which includes symptom identification and symptom management.

TRANSITIONAL SERVICES' Adult Protective Services program provides state-mandated services to individuals suffering from mental and/or physical impairments. These individuals are unable to manage their own resources, carry out the activities of daily living or protect themselves from abuse, neglect, exploitation or other hazardous situations and have no one available and willing to assist them. Services are designed to prevent or eliminate risk factors by strengthening the individual's capacity to function and to self-direct.

TRANSITIONAL SERVICES' Employment Services aims to return individuals to productive and satisfying life styles. Opportunities are available for evaluation, work readiness skill training, internship placement, community-based assessment, job search assistance, job placement, job coaching and advocacy. Types of services include: pre-vocational and transitional employment services for individuals who want to prepare for competitive employment, intensive supported employment services for the individuals who want to obtain competitive employment, and ongoing supported employment services for individuals who want to maintain competitive employment and further advance in their career.

TRANSITIONAL SERVICES' Turn the Page...Again! is an affirmative business that opened in February of 2010 providing onsite job training and support in a used bookstore in Bayside, Queens. Fourteen (14) consumers work various shifts throughout the week to gain retail and customer service skills with the goal of seeking gainful employment after nine months of employment at the store.

TRANSITIONAL SERVICES' Empowerment Center provides a range of individual and group peer services designed to engage individuals with mental illness in recovery. The Center's services assist individuals expand their capacity to manage their own health, wellness and recovery. The Empowerment Center focuses on delivering services that meet the needs of individuals in terms of three social determinants of behavioral health – economic stability, social inclusion and health promotion. The Center is staffed by peers who utilize their own experiences of recovery and evidenced-based supports to assist each Center member to develop a personalized plan of recovery, which includes community supports that are available. Peer staff of the Center use their shared experience of recovery coupled with evidenced-based approaches. The Center engages consumers and teaches them how to use the different support partnerships and groups available at the Center to aid in their recovery efforts.

TRANSITIONAL SERVICES' Educational and Training Resource Center is a supported educational program dedicated to assist adults in achieving educational goals. Services are designed to provide students with assistance with literacy, TASC, college and alternative training preparation.

TRANSITIONAL SERVICES' CORE & HCBS Services provide opportunities for eligible adult Medicaid beneficiaries with serious mental illness to receive services in their own home or community. Services include Peer Supports, Education & Employment Support, Family Support and Training, Psychosocial Rehabilitation, and Community Psychiatric Support and Treatment.



Honorable Edward C. Braunstein

Assembly District #26

Assemblyman Edward C. Braunstein was born and raised in Bayside and now resides in Bay Terrace with his wife, Stephanie, and their three children. Assemblyman Braunstein was elected to the New York State Assembly in 2010 to represent the 26th District in Northeast Queens, which includes the neighborhoods of Auburndale, Bay Terrace, Bayside, Bayside Hills, Broadway-Flushing, Douglaston, Floral Park, Glen Oaks, Little Neck, New Hyde Park, North Shore Towers, Oakland Gardens, and Whitestone.

Assemblyman Braunstein is the Chair of the Cities Committee and is a member of the committees on Health, Judiciary, Rules, and Ways and Means.

Assemblyman Braunstein has introduced numerous bills, including legislation to cap the increase in property tax assessments for co-ops and condos; provide tax credits for small businesses that hire senior citizens; prohibit price gouging during emergencies; protect consumer privacy; prevent sex offenders from residing within 1,000 feet of a school; and expand the availability of naloxone to help prevent drug overdose deaths.

In July 2011, Assemblyman Braunstein's first bill to be signed into law banned so-called "bath salts" (Chapter 130 of 2011). Assemblyman Braunstein's legislation protecting New Yorkers from fraudulent attorneys by making the unlicensed practice of law a felony was signed into law in December 2012 (Chapter 492 of 2012).

Assemblyman Braunstein's legislation requiring campuses to notify local law enforcement of on-campus violent crimes and missing persons was signed into law in December 2014 (Chapter 486 of 2014), and his bill establishing the crime of unlawful dissemination or publication of an intimate image, also known as "revenge porn," was enacted in July 2019 (Chapter 109 of 2019).

Assemblyman Braunstein attended the University at Albany, where he received a B.S. in Finance. Previously, Assemblyman Braunstein worked as a Legislative Assistant in the Assembly Speaker's New York City office. Assemblyman Braunstein attended New York Law School and passed the bar exam in February 2009.



Suzanne Bentley, MD, MPH, FACEP, CHSE

Chief Wellness Officer
NYC Health Hospitals/Elmhurst

Suzanne (Suzi) Bentley, MD, MPH, is the Chief Wellness Officer, Director of Simulation Innovation & Research, and an Emergency Medicine physician at NYC Health + Hospitals/Elmhurst. She is a Professor of Emergency Medicine and Medical Education at the Icahn School of Medicine at Mount Sinai. Dr. Bentley completed the Mount Sinai Emergency Medicine residency, a Masters of Public Health at Mount Sinai, and a fellowship in Simulation Education and Advanced Learning at the Institute for Medical Simulation and Advanced Learning of Health + Hospitals. She has a broad background in medical education, simulation, wellness, safety science, and research, with specific training and expertise in debriefing, teamwork and communication training, and in-situ simulation. She has published numerous manuscripts in a variety of peer reviewed journals on topics ranging from critical care, trauma, and procedural simulation to programs to enhance communication, teamwork, patient safety, and workforce wellbeing. She speaks nationally on wellness, debriefing, simulation and medical education topics. She is passionate about quality, safety, and healthcare worker wellbeing and advocates for workforce well-being improvements through intentional focus on the integral connection between these domains. She is the founder and current co-leader of Helping Healers Heal at NYC Health + Hospitals/Elmhurst and serves on the Helping Healers Heal Steering Team for the NYC Health + Hospitals system. Helping Healers Heal or “H3” is a peer support program designed to offer emotional support, destigmatize mental health struggles, and foster overall wellbeing in healthcare team members through debriefing, empathetic and supportive listening, and an extensive referral safety net. She credits her debriefing experience and passion for creating psychologically safe spaces for brave conversations as the unifying thread in her multiple professional roles.



Michael Dwyer, MA, EdM, ACHE

Vice President, Quality Management
Zucker Hillside Hospital/Northwell

Michael Dwyer, MA, EdM ACHE, currently serves as the Vice President for Behavioral Health Quality Management at Northwell Health. In a career that encompasses more than three decades, Mike has been witness to many significant changes in healthcare in general, but most especially in behavioral health (BH). He began his career at NY Health and Hospitals Corporation following completion of his MA and EdM at Columbia University Teacher's College, and started with Northwell in 2001 just prior to the events of 9/11. During the ensuing weeks, as the nation and the city began to heal, the compassion, bravery, and sense of community he experienced as a new leader at Zucker Hillside Hospital (ZHH) convinced him that he had found the calling that would be his life's work: behavioral healthcare administration and leadership, helping to deliver services to the underserved, and working to improve and innovate service delivery in the region.

Through the years, Mike has helmed or partnered with others on many transformative efforts in the BH arena, including DSRIP projects, peer programming, regulatory consulting, NYS health homes, veteran and first responder programming, electronic medical record transformation, and various advocacy causes. He has also taught master's level students at Hofstra University, educating the next generation of healthcare leaders about the importance of BH to overall healthcare, and the skills needed to navigate such a special and complex landscape.

Mike has been fortunate to have been involved in leadership in nearly every facet of ZHH's large continuum of BH care, from discharge planning for nearly 4,000 inpatient episodes per year to the delivery of over 260,000 outpatient encounters for over 10,000 ambulatory patients annually. With a continuum that incorporates mental health, substance use disorders, and vocational, peer, and health home services into the BH care model, Mike has helped to guide Northwell's BH operation through changes, challenges, and opportunities that required acute awareness of, and responsiveness to, clinical and regulatory trends that drive care in our region. In addition, he has also been the recipient of the "Administrator Recognition Award" from Northwell's psychiatric residency program in recognition of his work to improve the training experience of the next generation of physicians.

As the BH landscape continues to shift, Mike remains proud to be a part of a community of consumers, professionals and advocates who are given the gift of being able to serve in the most rewarding way. Many people begin their days commuting to work and thinking to themselves "I have to do this today." Mike considers himself privileged to be able to say "I get to do this every day."



Dr. Christine Mangino

President, Queensborough Community College

Dr. Christine Mangino serves as the sixth president of Queensborough Community College of the City University of New York (CUNY). Before this role, she served in various faculty positions, including, department chair, Dean for Faculty and Curriculum, and Provost and Vice President for Academic Affairs at Hostos Community College. Earlier in her career, President Mangino was a pre-school and elementary school teacher. The first person in her family to attend college, Dr. Mangino earned an Associate of Applied Arts at Nassau Community College, a bachelor's and master's degree in Elementary Education at Hofstra University, and a doctoral degree in Instructional Leadership at St. John's University.

Since starting her tenure at Queensborough Community College, she has led the college in the creation of its first Five-Year Strategic Plan, established a Truth, Transformation and Racial Healing Center, a Men's Resource Center, and an equity dashboard for the campus to follow its progress in eliminating equity gaps for faculty, staff, and students.

Dr. Mangino serves as a Middle States Commission on Higher Education peer evaluator, on the Commission on Research and Community College Trends and Issues for the American Association for Community Colleges, as a board member for the Higher Education Research and Development Institute, on the Steering Committee for the Research Alliance for NYC Schools, and as an alum of the Aspen Presidential Fellowship for Community College Excellence, a leadership program that prepares community college presidents to transform institutions to achieve high and equitable levels of student success.



Frank H. Wu
President
Queens College, The City University of New York

Frank H. Wu serves as the eleventh President of Queens College. In 2021, he announced the creation of both a new Business School and a new Arts School. Located in “the world’s borough,” Queens College enrolls approximately 20,000 students, with about 600 full-time faculty members.

Prior to joining the City University of New York (CUNY) system, Frank served as Chancellor & Dean, and then William L. Prosser Distinguished Professor at University of California Hastings College of the Law in San Francisco, a unique standalone institution, the original law school of the UC system. Before joining UC Hastings, he was a member of the faculty at Howard University, the nation’s leading historically black college/university (HBCU), for a decade. He served as Dean of Wayne State University Law School in his hometown of Detroit, and he has been a visiting professor at University of Michigan; an adjunct professor at Columbia University; and a Thomas C. Grey Teaching Fellow at Stanford University. He taught at the Peking University School of Transnational Law in its inaugural year and again a decade later, and at Johns Hopkins University twice. In his leadership roles at Queens College, UC Hastings and Wayne, as well as on the faculty at Howard, he was the first Asian American to serve in such a capacity. In recognition of his leadership, he was selected for the Chang-Lin Tien Award in 2008.

Frank is dedicated to civic engagement and civil rights. He was appointed by the federal Department of Education during the Obama administration to its National Advisory Committee on Institutional Quality and Integrity (NACIQI), which advises the administration on higher education accreditation, serving for nine years, including as Vice-Chair; and by the Defense Department to the Military Leadership Diversity Commission (one of two civilians), which submitted to Congress the report *From Representation to Inclusion*, recommending elimination of the combat exclusion based on gender. He was a Trustee of Gallaudet University, the only university in the world dedicated to deaf and hard of hearing persons, from 2000 to 2010, and Vice-Chair for the final four years of his tenure. He was a Trustee of Deep Springs College, a highly selective, full-scholarship school enrolling twenty-six on a student-run cattle ranch near Death Valley, where he previously taught for several short periods; he served nine years, during the transition to co-education. In April 2016, he was elected by the members of Committee of 100 as their Chair, and he held that office for two years; then in February 2017, the Board named him as the group’s first-ever President, a role he held for two and a half years. He served on the Board of the Leadership Conference on Civil Rights Education Fund from 2004 to 2010. When he was Chair of the Washington, D.C. Human Rights Commission, the body ruled under local law that organizations could not discriminate on the basis of sexual orientation. For his advocacy work, he received the John Hope Franklin Award in 2020.

Frank is the author of *Yellow: Race in America Beyond Black and White*, which was immediately reprinted in its hardcover edition, and co-author of *Race, Rights and Reparation: Law and the Japanese American Internment*, which received the single greatest grant from the Civil Liberties Public Education Fund. He blogged regularly for six years at Huffington Post; and had a regular column in *The Daily Journal*, the legal newspaper of California. His work has appeared in *The New York Times* and *Washington Post*. He has appeared as a guest on the Oprah Winfrey show, O’Reilly Factor, and C-SPAN Booknotes with Brian Lamb.

Prior to his academic career, he held a clerkship with the late U.S. District Judge Frank J. Battisti in Cleveland and practiced law with the firm of Morrison & Foerster in San Francisco – while there, he devoted a quarter of his time to pro bono work on behalf of indigent clients. He received a B.A. from the Johns Hopkins University and a J.D. with honors from the University of Michigan. He completed the Management Development Program of the Harvard Graduate School of Education.

Frank was born in the United States in 1967. He is married to Carol L. Izumi. He is an avid runner, having completed more than 150 half marathons; photographer, shooting on film with a vintage Contax G2; motorcyclist, riding across country on a Honda Hawk GT 650; and theatregoer, having completed the Shakespearean canon, including disputed titles.



THE CITY OF NEW YORK
OFFICE OF THE MAYOR
NEW YORK, NY 10007

October 8, 2024

Dear Friends:

It gives me great pleasure to welcome everyone as Transitional Services for New York, Inc. (TSINY) hosts its annual dinner gala in celebration of its 49th anniversary.

The five boroughs are paving the way in providing accessible and equitable health care while working on the frontier of innovation. My Administration has built upon this strong foundation by strengthening doula services throughout the five boroughs, offering \$2 billion of medical debt relief to working-class individuals, and launching *Care, Community, Action: A Mental Health Plan for New York City*. For nearly 50 years, TSINY has been a proud partner in our collective work to ensure the mental wellness and happiness of New Yorkers.

This benevolent organization offers case management, empowerment initiatives, and housing services. Its residency programs, particularly Miele's Respite, serve as a safe alternative to long-term hospitalization that preserves the comfort and dignity of its residents. When clients are ready, TSINY helps them on the journey to greater independence as they seek job training and gainful employment, as well as a place they can call their own. On this occasion, I am pleased to applaud this pillar of the community for its efforts to destigmatize mental health care, rejuvenate the spirits of its clients, and illuminate the path forward.

On behalf of the City of New York, congratulations to this year's honorees. Please accept my best wishes for an enjoyable and inspiring event.

Sincerely,

A handwritten signature in black ink that reads "Eric Adams".

Eric Adams
Mayor

October 8, 2024

Dear Friends:

Please let me welcome you here tonight and let you know what great things have been happening at Transitional Services for New York, Inc. (TSINY).

Plans have been completed for a 50-unit apartment building at 88-49 163rd Street.

TSINY purchased 148-15 Archer Avenue and 92-18 149th Street in Jamaica in 2023 to build TSINY's largest and most expensive project yet. The completed project will have 55 one-bedroom apartments, 36 two-bedroom apartments, an apartment for a superintendent, a new ten-bed respite program and still have room to relocate staff from 90-27 Sutphin Boulevard to this location.

Approval was given to build a new 15-bed Short-Term Transitional Residence for Homeless Adults, and a new award for an additional 14 beds was received, bringing the total to 29 beds. TSINY plans to co-locate both programs in the same location.

Funds were also awarded to build a 50-bed CR-SRO once we find property for this new program.

Renovations at Miele's Respite, which just celebrated its 10th Anniversary, have been completed and Hope House I renovations and Bronx II new construction will be started soon.

In addition to these residential programs, TSINY continues to offer clinical, vocational, outreach and peer support services in our Rehabilitation and Recovery Services departments.

Without the support of people like yourselves who know the importance of reducing the stigma of mental illness, none of this would be possible.

As President of Transitional Services for New York, Inc.'s Board of Directors, I thank you for joining us tonight to celebrate these accomplishments and we hope you continue to support us as we move forward with our efforts to help people rediscover themselves.

Sincerely,



Abbey F. Goldstein, Esq.
President
Board of Directors

**A LETTER FROM THE
CHIEF EXECUTIVE OFFICER**

Dear Friends:

On February 2, 2023, New York State Governor Kathy Hochul announced the “details of her comprehensive \$1 billion multi-year plan to overhaul the continuum of mental health care and drastically reduce the number of individuals with unmet mental health needs throughout the State. First outlined during the 2023 State of the State last month, the plan aims to dramatically expand access to mental health care, reduce wait times and ensure appropriate levels of care to correct a mental health care system that has suffered from chronic underinvestment.” Governor Hochul stated, "New York State's mental health care system was strained and suffering from years of underinvestment even before the global pandemic exacerbated the problem and made things worse. New Yorkers who struggle with mental illness deserve a system that is suited for and responsive to their needs. From creating transitional and supportive housing to expanding our comprehensive network of outpatient services, this bold plan is aimed at providing the funding and resources needed to ensure everyone in our State can access high-quality mental health care."

To say I am excited about this is an understatement. More importantly, I want to tell you how this directly impacts Transitional Services for New York, Inc. Over the past year in response to Requests for Proposals from the New York State Office of Mental Health, TSINY has been awarded 10 additional units of Apartment Treatment Beds bringing our total number of Apartment Treatment Beds to 104, 39 permanent supportive housing beds under Empire State Supportive Housing Initiative (ESSHI), 50 beds for a Community Residence Single-Room Occupancy for Adults (CR-SRO) with Serious Mental Illness and funding to develop two Supported Program Single-Room Occupancies (SP- SRO's). This will allow us to move forward with the purchased properties in Jamaica, Queens on Archer Avenue and on 163rd Street. On 163rd Street, we plan to build 30 studio apartments for individuals with severe psychiatric disabilities and 20 studio apartments for low-income households from the community; and on Archer Avenue, we plan to build TSINY's largest (more than 90,000 gross square feet) and most expensive project (between \$80,000,000.00 and \$90,000,000.00). The completed project will have 54 supported apartments for both individuals and families with children and 35 two-bedroom apartments for low-income families from the community. We will also be able to relocate most, if not all, of TSINY's Rehabilitation & Recovery Services from its present location on Sutphin Boulevard and build a previously funded 10-bed respite program and 14 Short-Term Transitional Residence Beds for Adults. This is in addition to the 15 beds we were awarded the previous year; and last but not least, we received \$49,500.00 for Mental Health Outpatient Treatment and Rehabilitative Services/Clinic Enhancement Grants Access and Capacity Enhancement.

Presently, we serve over 5,000 individuals per year as we enter our 50th year of operations in 2025. It is hard to imagine that 50 years ago, we serviced just 10 people in a small residential program and have grown into a multi-faceted mental health agency and over the next couple of years, we will experience even more growth... We are all excited to help that many more New Yorkers REDISCOVER themselves and we appreciate your support, as always, and as the sayings go....New York New York is a Hell of a Town and if you can make it there, you can make it anywhere. It's up to us New Yorkers...to make this work... We hope you will join us always on this exciting ride.

All the best,



Larry

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NEW

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GALA

2024



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CONGRATULATIONS

TSINY

AND ALL
HONOREES!

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SUZANNE BENTLEY

MD, MPH, FACEP, CHSE

TSI-NY 2024 Physician of the Year Honoree



Chief Wellness Officer

Thank you for all you do for
our staff and our community!

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*Queensborough Community College
congratulates tonight's Transitional Services
for New York honorees,
including our own*



**PRESIDENT
CHRISTINE MANGINO**

**2024
EDUCATOR OF THE YEAR**



Thank You For All Your Support

2024 Honorees

Suzanne Bentley, MD, MPH, FACEP, CHSE

Michael Dwyer, MA, EdM, ACHE

Dr. Christine Mangino

Frank H. Wu

*And a Special Thank You
to the
Staff of TSINY*

Thanks for another Great Year!

Larry and Bonnie Grubler

Zucker Hillside Hospital congratulates Mike Dwyer



The Zucker Hillside Hospital team congratulates TSINY and all the honorees on their accomplishments.

We are especially proud to congratulate Mike Dwyer on his Businessman of the Year Award. This is a well-deserved recognition for a team member who works tirelessly to improve access and the quality of care we offer to our patients and our communities.

Mike, you are *Made for this!*



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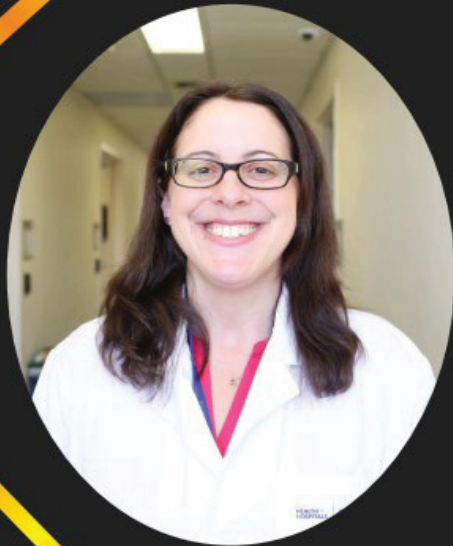
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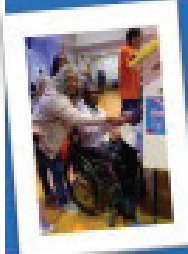
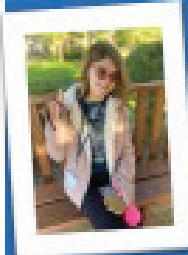
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